



**SYNCTEK
SOLUTIONS**



**NETWORK MANAGEMENT
SERVICE & PRICING GUIDE**

SERVICE DETAILS

1. **Managed Network Services**
 - a. Firewall & gateway management
 - b. Switch & VLAN configuration
 - c. Wireless network (AP) management
 - d. VPN (site-to-site & remote access)
 - e. Network monitoring & alerting
 - f. Firmware & configuration backups
 - g. Performance tuning & fault isolation
2. **Professional Service Hours**
 - a. Maintenance of devices
 - b. Problem evaluation at the client's request
 - c. & More!



NETWORK SERVICE PRICING

\$65 / hour additional service fees beyond included amount

COMPANY SIZE	INCLUDED MONTHLY SERVICE HOURS	MONTHLY COST*
1-9 Users	3 hours + maintenance	\$250
10-19 Users	5 hours + maintenance	\$450
20+ Users	8 hours + maintenance	\$675

Monthly service agreement is required for maintenance, rates of \$65 / hour apply for professional service hours.

**Pricing assumes a standard single-site network environment. Complex or multi-site networks may require custom pricing.*