

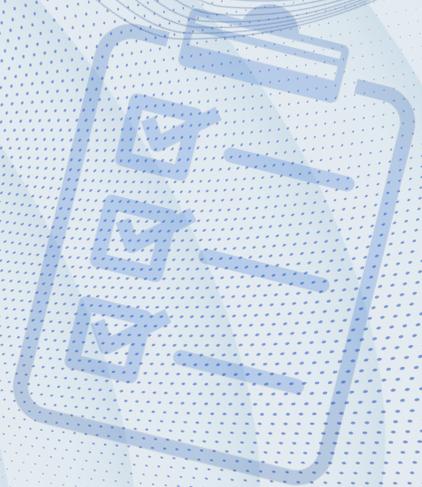
**SYNCTEK  
SOLUTIONS**

**COMPUTER MANAGEMENT  
SERVICE & PRICING GUIDE**



## SERVICE DETAILS

1. **Remote Monitoring & Management**
  - a. 24/7 system health monitoring & patching
  - b. Real-time alerting & issue response
  - c. Remote support capabilities
2. **SentinelOne Complete Antivirus**
  - a. Real-time threat prevention, detection, and response
  - b. Full endpoint isolation & rollback for compromised devices
  - c. Centralized threat reporting and remediation
3. **Professional Service Hours**
  - a. Troubleshooting system issues & performance tuning
  - b. System onboarding or replacement support
  - c. & More!



## RESIDENTIAL COMPUTER SERVICES

*\$45 / hour additional service fees beyond included amount*

NUMBER OF COMPUTERS	INCLUDED MONTHLY SERVICE HOURS	MONTHLY COST
1 computer	Base: 2 hours	Base: \$35
2+ computers	Base + 1 hour / computer	Base + \$10 / computer

## COMMERCIAL COMPUTER SERVICES

*\$65 / hour additional service fees beyond included amount*



NUMBER OF COMPUTERS	INCLUDED MONTHLY SERVICE HOURS	MONTHLY COST
1 computer	Base: 2 hours	Base: \$60
2-9 computers	Base + 0.5 hour / computer	Base + \$15 / computer
10+ computers	Base + 0.75 hour / computer	Base + \$10 / computer

*Monthly service agreement not required, rates of \$45 / hour for residential work and \$65 / hour for commercial work apply for professional service hours.*