SYNCTEK SOLUTIONS

COMPUTER MANAGEMENT
SERVICE & PRICING GUIDE

SALE

SERVICE DETAILS

1. **Remote Monitoring & Management**
   a. 24/7 system health monitoring & patching
   b. Real-time alerting & issue response
   c. Remote support capabilities
2. **SentinelOne Complete Antivirus**
   a. Real-time threat prevention, detection, and response
   b. Full endpoint isolation & rollback for compromised devices
   c. Centralized threat reporting and remediation
3. **Professional Service Hours**
   a. Troubleshooting system issues & performance tuning
   b. System onboarding or replacement support
   c. & More!

RESIDENTIAL SERVICES

$50 / hour additional service fees beyond included amount

NUMBER OF COMPUTERS	INCLUDED MONTHLY SERVICE HOURS	MONTHLY COST
1 computer	Base: 2 hours	Base: $45
2-9 computers	Base + 1 hour / computer	Base + $15 / computer
10+ computers	Base + 1.5 hours / computer	Base + $10 / computer

COMMERCIAL SERVICES

$65 / hour additional service fees beyond included amount

NUMBER OF COMPUTERS	INCLUDED MONTHLY SERVICE HOURS	MONTHLY COST
1 computer	Base: 2 hours	Base: $60
2-9 computers	Base + 1.5 hours / computer	Base + $20 / computer
10+ computers	Base + 2 hours / computer	Base + $15 / computer

Monthly service agreement not required, rates of $50 / hour for residential work and $65 / hour for commercial work apply for professional service hours.